



CityView Launches Monday For Several City Services

Portal Advances Code Enforcement, Liquor/Marijuana Licenses & Planning Process

STEAMBOAT SPRINGS, COLORADO-August 10, 2021-The community may already be aware of the changes to the building permit process through CityView, a new land management software launching on Monday, Aug. 16; however, the portal is so much more also providing a new high-tech way to work with code enforcement and the city clerk’s office.

“The contractor sector is aware of the new system and the advances it brings to planning and permitting,” said Planning & Community Development Director Rebecca Bessey. “However, the program significantly expands the way citizens will interact with departments such as code enforcement and the city clerk’s office.”

The City and Routt County will concurrently go-live with CityView, a leading community development and land management software solution provider to organizations across North America. The customer portal will enable online development application, building permit, liquor license, and code enforcement complaints to be submitted, monitored, resubmitted, and tracked by the applicant.

Land use and building grievances (not criminal complaints) can now be submitted electronically through CityView to Code Enforcement. For example, Vacation Home Rental or use violations along with any building/construction issue can be reported online through the system. In addition, citizens can conduct a case search to understand where a particular matter stands in the process. Please keep in mind that criminal complaints (trash, noise or any incident that requires immediate response) should be reported to dispatch which is monitored 24/7 and not through this portal.

	Code Enforcement		Building Department
	Submit a New Complaint Case Search		Apply for Permit Estimate Fees Application Search Upload Submittals
	Public Works		Sign Permits
	Apply for an Public Works Permit Estimate Fees Application Search Upload Submittals		Apply for Sign Permit Estimate Fees Application Search Upload Submittals
	Planning Department		Business Licensing
	Apply for a Planning Permit Estimate Fees Application Search Upload Submittals		Apply for a Business License Business Search Submit a Complaint Check Status of Complaint Upload Submittals
	Contractor Registration		Property Information
	Contractor Registration Contractor Search Upload Submittals		Search for a Property

Interested in establishing a new license or renewing a current liquor or marijuana license? The new portal allows applicants to submit, review and track liquor and marijuana licenses administered through the city clerk’s office online throughout the process.

“We anticipate the CityView software will offer applicants a vastly improved customer experience,” continued Bessey. “We appreciate the community’s support as the program is rolled out and we all learn a new way of conducting businesses across the city.”

Starting Monday, the CityView portal for municipal services can be accessed at <https://cityview.steamboatsprings.net/portal>. The portal is optimized to work from both a desktop and phone/mobile devices. Individuals and businesses should register to submit and track applications, permits, licenses and complaints.

-WeServeTheCity-

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