



Public Safety Agencies Seek Information on Emergency VOIP Call *Police & Fire Respond to Call for Assistance on Bear Drive*

STEAMBOAT SPRINGS, COLORADO-November 8, 2021-Steamboat Springs Police Department (SSPD) & Steamboat Springs Fire Rescue were dispatched to a call for assistance around 10:40am, today, Monday, November 8, 2021, about a possible injury at a residence on Bear Drive in Steamboat Springs.

A 5-year-old female indicated her pregnant mother had fallen down the stairs at their residence at 2220 Bear Drive. The call for assistance was made from a VOIP (Voice Calls Over Internet) phone number to Routt County non-emergency line. VOIP calls can be made with any device that has a reliable internet connection, including a desktop, laptop, smart phone, or tablet.

Officers and firefighters attempted to contact each residence on Bear Drive but were unable to find the caller. Homeowners in the area did not believe there were individuals in the area matching the description of a young child and pregnant mother. In addition, public safety agencies checked with local obstetrician-gynecologist offices for clients matching the name of Ally Jones who the young caller identified as her mother.

While this is out of the ordinary, the SSPD is interested in making sure everyone is okay, that additional assistance is not required, or that this was simply a mistaken call. If anyone has additional information regarding this situation, please contact the Routt County Communication Center non-emergency dispatch line at 970.879.1144.

-WeServeTheCity-

Contact

Jerry Stabile, Interim Police Chief, 970.879.4344 or [email](#)

Michael Lane, Communications Manager, 970.871.8220 or [email](#)